

# CE *Celebrity* ACCESS

March 8, 2017

## THE ORLANDO CE SOIRÉE BEGINS!

Have you heard the news? Beginning today through Friday, March 10, Customer Experience is all about celebrating YOU, our Customer Service Superstars! "CE Celebrity Access" is here to keep you updated on all the latest Hollywood-style happenings throughout the week in the Orlando office. Be sure to catch up on the latest news in your inbox each morning! We've always got the scoop on what's in store.

### ROLLING OUT THE RED CARPET!

Orlando CE's commitment to customer service excellence is award-worthy, so CE is rolling out the red carpet to kick off this swanky celebration. Our sources have disclosed the program for today – and you heard it here first at "CE Celebrity Access"! Keep reading to learn all the exclusive details.



EPIC EVENTS

#### Paparazzi Photos

Are you ready for your close up, Orlando? Behind every great Customer Service agent is a diva just waiting to come out. The paparazzi will be in the building to catch your best pose, so be on the lookout!



### **“Big Break” Bagel Breakfast**

Do you remember your “big break” before you became a CE celebrity? Start your star-studded day off right with a tasty “Big Break” bagel to celebrate how far you’ve come during your time in CE. Join us in the third floor breakroom at 9:00 a.m. to treat yourself!



**TREATS &  
FINE EATS**



**AWARDS**

### **Customer Service Superstar Awards**

Does a particular Orlando CE Superstar stand out for being the most knowledgeable or most patient when dealing with our customers? If so, [nominate them](#) for one of our five Orlando Customer Service Superstar awards! We'll tally the votes and announce the winners on Friday. Thanks for taking a few moments to shine the spotlight on some of your fellow superstars.

## **NAME THAT TUNE!**

Think you've got an ear to rival even the best music producer? Put it to the test in our “Name That Tune” contest! The attached zip file contains snippets of 10 Grammy-winning songs. Email the title and the singer(s) of each song by 2:00 p.m. ET today to [HMHCustomerExperience@hmhco.com](mailto:HMHCustomerExperience@hmhco.com). Five lucky winners will be chosen via raffle to receive a prize for their musical prowess. Good luck!

If you have an exclusive celebrity story or picture, send your photo or video now to [HMHCustomerExperience@hmhco.com](mailto:HMHCustomerExperience@hmhco.com)!