



Going Bananas with Jane Smith!

Hello Global Supply Chain Community! Curious George here. I had a great time talking with Jane Smith this week. She is an at-home team member who celebrated her one year anniversary with the HMH family this month! As an Associate Customer Service Specialist for the Intervention group, her primary responsibility is handling escalations. Outside of that, she has varied tasks and responsibilities as business needs arise. In her free time, she enjoys spending time with her family, reading, and going to church. She has a loving, caring spirit and is driven by helping those in need. Read on for more about Jane!

What is your favorite thing about HMH, or working for HMH?

Jane Smith: I love the products. I truly believe in the products we support and how they benefit students and teachers. I also like how approachable management is.

Before working at HMH, what was the most unusual or interesting job you've ever had?

Jane Smith: Well, I like to stay put. I was at my previous job for 19 years before leaving to stay home with my kids.

What is one thing you've always wanted to do, try, or learn?

Jane Smith: I would like to learn a second language.

If you had to eat one meal, every day for the rest of your life, what would it be?

Jane Smith: Hmm. Spaghetti or steak and potatoes.

If you were an animal, what would you be and why?

Jane Smith: Probably a dog. My kids love dogs and they are loyal and smart.

People would be surprised if they knew...

Jane Smith: I'm a grandma. Most people don't think I am that old.

What three words best describe you?

Jane Smith: Diligent, trustworthy, and loving.

What is the first thing you would buy if you won the lottery?

Jane Smith I would set up an orphanage. It doesn't even matter where. If there is a child in need, I want to help.

What song, musician, or genre is at the top of your music playlist?

Jane Smith Currently "Anthem of the Lonely" by Nine Lashes.

What is your favorite movie, or which TV show do you miss if it's not on each week?

Jane Smith: It's a guilty pleasure, but I would say *Vikings* on the History Channel.

What's your favorite childhood memory?

Jane Smith: Catching fireflies at night with my friends.

I am happiest when...

Jane Smith: I'm snuggling with my hubby and kiddos (*right*) and being in God's presence.



If you could be any age, how old would you be and why?

Jane Smith: 4. I have twin 4-year-olds and they have a pretty easy life.



Do you want to monkey around with me too? If you're ready to be in the spotlight you can [answer my questions](#) whenever you want. Afterwards, I'll make sure we have all our bananas in a row and provide an estimated date of when you'll be featured.

Be sure to visit my [Follow That Monkey](#) SharePoint site and [The GSC Exchange](#) to catch up on any interviews you may have missed. If you have the opportunity to spend some time getting to know Jane, please tell her Curious George says "Hello!"

Curious George

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